

Quality and Environment Policy

The Managing Director, as representative of the Management of **Gaindu**, S.L., understands that the survival of the company is ensured through the quality of its products and compliance with applicable environmental legislation, as well as other requirements in all its activities and services, always with the constant concern for the satisfaction of customer needs from the fulfillment of their requirements and expectations.

That is why **Gaindu**, S.L., aware that one of the essential factors for its operation is the quality of its products and service and compliance with environmental legislation, directs its efforts to have:

- Staff who are technically competent, upright, responsible, and appropriately skilled.
- Material resources adequate for the production process and compatible with the degree of precision required.

To this end, it has developed and implemented the quality assurance system contained in this manual, in accordance with the requirements of the UNE-EN ISO 9001 standard as well as compliance with applicable environmental legislation.

The Managing Director is committed to applying the quality policy contained in this manual and continually maintaining the effort made for:

- Motivation.
- Education and training.
- Research and development.
- Prevention of quality deficiencies.
- To promote the continuous improvement of the effectiveness of the quality management system.
- Complying with applicable environmental legislation and other requirements in all its activities and services.
- To develop action plans, objectives, and goals in terms of Quality and Environment.
- To work efficiently, in a participative and orderly manner, considering environmental conditions and environmental protection when planning and making decisions.
- To take actions for pollution prevention, reduction of environmental impacts and efficient use of resources.
- Responsible management of chemical substances generated, in accordance with current legislation.

The Managing Director will ensure that its quality policy is understood and accepted by all staff and, by conducting internal audits, it will verify that the quality assurance system maintains its effectiveness and adequacy.

The Managing Director undertakes to set quality objectives and obliges his staff to develop this quality system so that it is and continues to be always as effective as possible.

The Managing Director undertakes to comply with the legal and regulatory requirements that affect us, including those other requirements or commitments assumed by the organization.

In Elgoibar, 17 February 2022

Jose Luis Fernandez

Managing Director

